

July 29, 2024

RE: Pension Plan for the Non-Teaching Employees of Nova Scotia Education Entities ("Plan") 2023 Annual Pension Statements.

To All Pension Plan Members:

We are writing to inform you of an unexpected delay in the mailing of your annual pension statements this year.

Due to the additional review of data related to the retroactive earnings paid to a number of Plan members in 2023, we have encountered delays in finalizing and distributing this year's statements. Our team is working diligently to ensure all calculations are accurate and that your statements reflect the correct information.

We understand the importance of these statements to you and regret any inconvenience this delay may cause. Please be assured that we are doing everything possible to expedite this process. We now anticipate that the statements will be mailed by the middle of August 2024.

Thank you for your patience and understanding. Should you have any questions please do not hesitate to contact TELUS Health at 1-844-864-0472 or by email at <a href="mailto:NSECSB@telushealth.com">NSECSB@telushealth.com</a>.

Sincerely,

Nova Scotia Education Common Services Bureau Pension Administration Team